



AMERICAN MEDICAL RESPONSE®

June 15, 2012

Emily Grunewald
Santa Cruz County Fair
2601 East Lake Avenue
Watsonville, CA 95076

Dear Emily,

"It's not where you are in life, it's who you have by your side that matters."

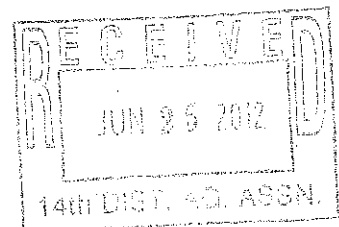
Anonymous

On behalf of all of the employees of American Medical Response in Santa Cruz County, I would like to thank you and the Santa Cruz County Fair organization for the tremendous amount of support you provided us after our employee, Roiya's death. Roiya was a wonderful person who will be missed by our EMS community, and her friends and family. Your efforts to help us secure a location for the Celebration of her Life on such a difficult weekend spoke volumes to all of us at AMR about the value we all place in the collaborative partnership we have with you and the tremendous teamwork we all enjoy. It's true: we are one big family.

Thank you for being by our side when we needed you. It meant the world to us. We will never forget what you did.

Sincerely,

Brenda V. Brenner
Director of Operations



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